



Date
5 March 2025

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2025/00088

We are writing in response to your email received by Post Office Limited (**"Post Office"**) on 10 February, which has been dealt with under the terms of the Freedom of Information Act 2000 (**"FOIA"**).

In your email, you have requested the information shown verbatim in bold below:

"In accordance with Freedom of Information legislation, I would be grateful if you could comply with the following request for information.

*** How many post offices were in Scotland in 2007, 2015 and 2024 respectively?**

*** How many post boxes receiving a regular collection were there in Scotland in 2007, 2015 and 2024 respectively?**

How many mail collections took place in Scotland in 2007, 2015 and 2024 respectively?

If my request is too wide in scope or you require any clarity then please do let me know and thank you in advance for your help in this matter."

We can confirm that Post Office does hold some of the information you have requested.

How many post offices were in Scotland in 2007, 2015 and 2024 respectively?

The detail we have regarding the number of open branches in Scotland (defined as the Government Office Region Scotland) is as follows:

2024 – according to the figure in the audited Annual Reports & Accounts (as of 31 March 2024), the number of Post Office branches in Scotland was 1,289.

2015 – according to records we hold, the number of Post Office branches in Scotland was 1,402 as at the 31 March 2015. Please note, this is an unaudited number.

2007 – we do not hold any records for this year.

The House of Commons library holds an annually produced list of branches, please see the link below. On the right-hand side, you can download the Excel document, and it has the number of Post Office branches by Scotland going back 20 plus years.

[Post office branches: statistics and developments - House of Commons Library](#)

How many post boxes receiving a regular collection were there in Scotland in 2007, 2015 and 2024 respectively?

We do not hold this information.

How many mail collections took place in Scotland in 2007, 2015 and 2024 respectively?

We do not hold this information.

Under our section 16 FOIA duty to provide advice and assistance, it is worth noting that post boxes and mail collection is handled by the Royal Mail Group (“**Royal Mail**”), and they are a separate company to Post Office. Whilst Royal Mail are not subject to the FOIA, you may wish to contact them to see if they hold any of the requested information. You can call the Royal Mail Customer Services on 08457 740 740 or visit them online at:

<https://personal.help.royalmail.com/app/webforms/contact/c/310>.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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