



Date
23 June 2025

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2025/00362

We are writing in response to your email received by Post Office Limited (**"Post Office"**) on 23 May, which has been dealt with under the terms of the Freedom of Information Act 2000 (**"FOIA"**).

In your email, you have requested the information shown verbatim in bold below:

"My understanding is all money for payments under this scheme come from Government.To that end can you please say what the evidentiality test is for a claim to be successful from a) A current serving SPM b)A former serving SPM?.Secondly of claims paid out what % are to those who are type a and those who are type b?What % of each class have been rejected?"

We can confirm that Post Office does hold the information you have requested.

Please find the attached eligibility criteria for the Horizon Shortfall Scheme Fixed Sum Offer (Annex A).

Post Office can confirm that there is no difference in how cases are assessed for current and former postmasters. Please find below a breakdown of the cases processed so far, indicating the applicant's eligibility and whether a Horizon-related shortfall has been identified. If the aforementioned criteria is met, then the cases progress to the offer stage.

	Eligible	Ineligible
	Current	
Shortfall Identified	997	114
Not yet fully assessed	118	
	Former PMs	
Shortfall Identified	3398	81
Not yet fully assessed	1809	

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy