



Date
13 June 2025

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2025/00349

We are writing in response to your email received by Post Office Limited ("**Post Office**") on 15 May, which has been dealt with under the terms of the Freedom of Information Act 2000 ("**FOIA**").

We can confirm that Post Office does hold the information you have requested. We have responded to each of your questions in the body of your request below.

"Please could you provide the following information under FOI laws:

1) The Historical Shortfall Scheme (HSS)

i) The number of HSS Scheme applicants who died after submitting their application to the Scheme.

63 eligible applicants. Please note where you have noted 'HSS' we have interpreted your request to refer to the 'Horizon Shortfall Scheme' rather than the 'Historical Shortfall Scheme'.

ii) The number of HSS applications advanced by a postmaster or postmistress's (SPM's) estate/executors or family members.

96.

iii) The number of HSS applicants who died before "full and final" payment was made. Please include applications initiated by the SPM's estate.

Of the 63 applicants noted in question (i), 34 were paid whilst they were alive, while 29 died before the full and final payment was made (25 estates have been paid now

and 4 are not yet paid as at 13 June 2025). Of the 96 estate advanced cases noted in question (ii), 79 have been received full and final payments and 17 have not yet received full and final payments as at 13 June 2025.

2) The Historical Shortfall Scheme (HSS) - eligible late claim

i) The number of HSS eligible late claim applicants who died after submitting their application to the Scheme.

4 eligible applicants.

ii) The number of HSS late claim applications advanced by a postmaster or postmistress's (SPM's) estate/executors or family members.

160.

iii) The number of HSS late claim applicants who died before "full and final" payment was made. Please include applications initiated by the SPM's estate.

164 (28 were estates have been paid the settlement and 136 are yet to be paid).

Of the 4 applicants noted in question (i), none were paid whilst they were alive. All 4 applicants died before the full and final payment was made (1 estate has now been paid now and 3 have not yet received full and final settlement as at 13 June 2025 paid). Of the 160 applicants noted in question (ii), 27 estate advanced cases have been paid full and final payments and 133 have not yet been paid full and final settlements as at 13 June 2025.

3) The Overturned Convictions (OC) Scheme

i) The number of OC Scheme applicants who died after submitting their application to the Scheme.

2.

ii) The number of OC applications advanced by a postmaster or postmistress's (SPM's) estate/executors or family members.

7.

iii) The number of OC applicants who died before "full and final" payment was made. Please include applications initiated by the SPM's estate.

7.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40

working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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