

Case Reference	Case Title	Wording of Request	Response Date	Outcome
FOI2025/00031	FOI - Board meetings & Nomination Committee meetings minutes in May and June of 2023.	Please disclose the Minutes from any Post Office Limited Board Meetings in May and June of 2023. Please also disclose Minutes of any Nominations Committee Meetings in these same months. Please include the list of attendees at each meeting.	31/10/2025	Refused in part - S. 40, S. 41, S. 42, S. 43
FOI2025/00574	FOI - Number of Bill Payment Transactions for 23/24 & 24/25	Please could you detail the number of Bill Payments transactions made at your network branches (with Payzone) for the following periods: * 1st April 23 - 31st March 24 * 1st April 24 - 31st March 25	24/10/2025	Refused in full - S. 43
FOI2025/00626	FOI - Payzone Retailer Eligibility & Network Proximity Criteria	1. The current policy/policies that set retailer eligibility and sector exclusions for Payzone terminals. 2. The network planning and proximity criteria (distance thresholds, methodology, exception rules) used to determine site eligibility relative to existing Payzone and Post Office locations; 3. Any guidance issued to sales reps on screening applications by sector and proximity. Please include document titles, approval dates, and policy owners. If any part is exempt, please supply the non-exempt portions.	21/10/2025	Refused in full - S. 43
FOI2025/00627	FOI - Payzone Retailer Eligibility & Network Proximity Criteria	1. The current policy/guidance that sets retailer eligibility and any sector exclusions for Payzone terminals (including vape retailers), with approval date and policy owner. 2. The network planning / proximity criteria used when assessing new Payzone sites relative to existing Payzone and Post Office locations (distance thresholds, how distance is measured, and any exception rules). 3. Any sales screening guidance on when/how applications are filtered by sector and proximity before a sales representative engages. If any exemptions are applied (e.g., s43 commercial interests), please release the disclosable parts, and provide the public-interest test and reasoning.	21/10/2025	Refused in full - S. 43

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FOI2025/00634	FOI - Voice of the Postmaster and Post Office email addresses	Can you confirm whether any of the Voice of the Postmaster Committee (https://votp.org.uk/index.php/about-us/committee-members) have Post Office email addresses? If they do, is there any agreement between Post Office Ltd and Voice of the Postmaster that enables the Committee to have a Post Office email address?	01/10/2025	Refused in part - S. 40
FOI2025/00642	FOI - ██████████ License Fee	Please can you inform me if a ██████████ who took over the ██████████, paid a licence fee to the Post Office upon his tenure.	03/10/2025	Information not held
FOI2025/00656	FOI - Progress of Working Group	What progress has the Working Group made on the issues discussed in Mel Parkes witness statement and oral evidence? Specifically p.142.15I think the review is currently underway, so a WorkingGroup that has been established, and we are looking at all of the things that need to be true, as part of that potential recovery process. And an independent review, or a body that has independent people, maybe postmasters or former postmasters, whether that should be created to review these, yes. and p. 171.13I think we could be more overt with our current position in the policy and in some of the communications that we have with postmasters during the investigation process. You're right. Q. Our position is that the policy should be reviewed; do you accept that it should be reviewed -- A. Absolutely -- Q. -- and changed? A. -- and we will take that, definitely. Have these reviews taken place and what were the findings? If not when are they likely too? Who sits on the Panel considering the SPM Contract, how frequently do they meet and what are the topics for discussion?	10/10/2025	Information not held

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FOI2025/00667	FOI - Department Responsible for Contracts of Employment	Which Department in POL has current responsibility for Contracts of Employment for 1)SPM 2)All other staff?Which Department/s had responsibility for these two groups in 2020 and 2019? By responsibility I mean who has control or authority over a process,this might be apparent by job title or job description.1)Who writes the SPM Contract 2) Who ensures a signed copy is held by POL and that the SPM has signed the contract 3) Who is responsible for changes to the SPM Contract 4)When will the expression or sentiment(██████████ 16 Oct 2024)that SPM need only repay money "if they agree and are happy to do so" appear in SPM Contracts? These questions relate to POL staff and users of the POST OFFICE Branch network. 5)Who writes the contracts that provide access to the network for Amazon,Evri,DPD,Paystation and First Rate?6)Who ensures all parties have signed contracts 7)How are changes to the contract implemented 8)Who writes the contracts for SPM NEDs,,do both parties have signed copies? If the answer to any of the above questions is we dont know or we did not think it was required please advise accordingly	22/10/2025	Granted in full
FOI2025/00681	FOI - Remuneration Figures for Operational Performance Specialist	Please see Information Rights Request below in two parts. I appreciate that you cannot provide any private details such as names etc therefore as clarity all I require is the specific data. 1. Operational Performance Managers (Formerly Contract Advisors) - Can you please provide the actual Remuneration figure for both the lowest paid OPS and highest paid OPS and the average remuneration for the team. Please note this is not a Grade remuneration request but a Job Specific one. 1. Contract Advisors - Can you please provide the same information as set out above in the period prior to January 2025.	30/10/2025	Refused in full - S. 40, S. 43
FOI2025/00684	FOI - SPM Loss Queries	It is a concern that although SPM are repaying less money for "losses"to POL the amount POL believe they are owed is increasing.How many years back do you hold figures for money that you believe SPM owe?Is their a statute of limitation on how far back POL will hold details of "money owed"?What inependant body is being used to establish if the SPM is guilty?What role does the OEI play in any plan to recover money from SPM who do not accept responsibility for losses that only Horizon data suggests exist?When do you plan to recover these sums and by what means?To that end and please treat this as a new request how many Branches have had money deducted from OEI payments?	21/10/2025	Granted in full

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FOI2025/00690	FOI - Companies Submitted to Replace POS Services	Can you please provide names of the companies who have submitted to participate in the Post Office's tender to find a Lot 1 Replacement Service Provider and Lot 2 EPoS Software Provider for its Horizon system. I believe there is a public interest argument for my request, following the widespread injustices behind the historic Horizon IT system and need to ensure confidence among postmasters. If this request is too wide or unclear, I would be grateful if you could contact me as I understand that under the Act, you are required to advise and assist requesters. If the release of any of this information is prohibited on the grounds of breach of confidence, I ask that you supply me with copies of the confidentiality agreement and remind you that information should not be treated as confidential if such an agreement has not been signed.	20/10/2025	Refused in full - S. 43
FOI2025/00697	FOI - Blocked Emails	Please detail the number of email attacks blocked by the Post Office, broken down by spam, phishing, malware and edge block, each year for the past three years from November to October (including this year). E.g. November 2025 - October 2024 * 250,000 total email attacks blocked - o 100,000 spam emails blocked - o 75,000 phishing emails blocked - o 50,000 malware emails blocked - o 25,000 edge block emails blocked	23/10/2025	Granted in full

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FOI2025/00710	FOI - Fujitsu Horizon Contract Post March 2026	I understand that the Post Office has extended its contract with Fujitsu for its Horizon software to March 2026. Please provide me with the following information: 1. Does the Post Office plan to extend its contract with Fujitsu for Horizon beyond March 2026? (i.e., has this extension been approved by the Post Office?) 2. If the answer to question 1 is yes, then please clarify what stage negotiations are in for the extension of the contract. 3. Has the Post Office already extended its contract with Fujitsu for Horizon beyond March 2026? 4. If so, to what date has that contract been extended? 5. And how much money will be paid to Fujitsu as part of that contract? Please treat all of the above questions as separate requests - thus, if an exemption applies to one or more, do not disregard the others to which exemptions do not apply.	29/10/2025	Granted in full
FOI2025/00723	FOI - Post Office Branches in Fife with Connectivity Issues	* Please can you confirm the number of Post Office branches (including mobile services) in Fife that have reported connectivity issues affecting their online systems in each month from August 2024 to August 2025. * If you are able to, please can you confirm the measures being taken, or planned by, Post Office Ltd to address connectivity problems at rural or mobile branches.	21/10/2025	Granted in full

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FOI2025/00724	FOI - Commercial Vehicle Fleet Details	I am the Post Office Vehicle Club's sub-editor for Post Office Limited vehicles. We write to you each year asking for details of the POL Commercial Vehicle Fleet. Your reference number to the information you kindly supplied last year was FOI2024/01398 I'm writing to ask for the same information dated October 2025, please: - Vehicle Serial number - Vehicle Registration number - Vehicle Location The information can be supplied either in hard copy, in Microsoft Office (Word, Excel or Access) or pdf format to the email address below, whichever is the most convenient for you.	23/10/2025	Granted in full