



Date  
19 November 2025

Post Office  
100 Wood Street  
London EC2V 7ER

Your Ref: FOI2025/00613

Classification:  
Public

Dear [REDACTED],

## Freedom of Information Request – FOI2025/00765

We are writing in response to your email received by Post Office Limited (**"Post Office"**) on 22 October 2025, which has been dealt with under the terms of the Freedom of Information Act 2000 (**"FOIA"**).

We can confirm that Post Office does hold the information you have requested. We have responded to each of your questions in the body of your request below.

**"Whilst you state that you cannot divulge the individual payments made to Committee member of Voice of the Postmaster due to GDPR, can you confirm that payments from Post Office Ltd have been made to some or all of the Committee members and what the total amount has been over the period previously requested on the 27th of August?"**

We can confirm that not all Committee Members of Voice of the Postmaster have been paid for attending meetings with Post Office. The total amount paid out to Committee members between 1 April 2023 to 30 July 2025 was £11,914.65 (the period you previously requested on 27<sup>th</sup> August). Any payments made are in line with Post Office policy and consistent with payments made to other postmasters assisting with or attending Post Office meetings.

**Further, can you confirm what payments will be made to those individuals who will lead the Postmaster Inclusion Forum's being set up by Post Office under the Postmasters Experience Director?**

For clarity, payments are not made only to the Postmaster lead roles. They are made for any Postmaster involved with inclusion meetings and set at £15 per hour. If meetings are away from home, then travel expenses will be paid in line with Post Office policy.

**Finally, can you confirm what the payment is that the Chair of the Postmaster Panel will receive for carrying out their duties?"**

The Chair of the Postmaster Panel receives £500 per session/day worked for carrying out their duties.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

0303 123 1113  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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