



Date  
9 June 2025

Post Office  
100 Wood Street  
London EC2V 9ER

Your Ref:

Classification:  
Public

Dear [REDACTED],

## Freedom of Information Request – FOI2025/00356

We are writing in response to your email received by Post Office Limited (**"Post Office"**) on 21 May, which has been dealt with under the terms of the Freedom of Information Act 2000 (**"FOIA"**).

In your email, you have requested the information shown verbatim in bold below (with our answers underneath):

**"Can you supply an absolute date that Post Office holds and possibly shared with DBT for when NBIT was cancelled or did the project morph into FTP with no POL recognised end date?"**

We can confirm that Post Office does hold the information you have requested.

Post Office recommended not to proceed with the New Branch IT (**"NBIT"**) solution following consultation with Department for Business & Trade, National Infrastructure and Service Transformation Authority, and Central Digital and Data Office. The decision not to proceed was confirmed on 21 January 2025.

**"To that end can you say how many POL staff who worked on NBIT 1)Now work on FTP 2)Now work on other POL roles 3)Have left the Business?This can be described as a % if you dont have absolute headcount numbersAre any of the NBIT Leadership team enjoying the same roles in IT,Finance,Procurement etc for FTP?"**

A variety of Post Office employees, from many different functions, were involved in elements of the NBIT programme on a part-time, full-time or temporary basis over an almost four year period. Whilst we can confirm that there are individuals working on the Future Technology Portfolio (“FTP”) that were involved in NBIT, the changing composition of the team over time means that we are unable to confirm exact numbers, likewise for those who may have gone into other roles or left the business. Similar to NBIT, we must note that the composition of the FTP team will also change over time as each project is completed, individuals will be moved in and out.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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