



Date
29 October 2025

Post Office
100 Wood Street
London EC2V 7ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2025/00710

We are writing in response to your email received by Post Office Limited (**"Post Office"**) on 2 October 2025, which has been dealt with under the terms of the Freedom of Information Act 2000 (**"FOIA"**).

In your email, you have requested the information shown verbatim in bold below:

"I understand that the Post Office has extended its contract with Fujitsu for its Horizon software to March 2026. Please provide me with the following information:

- 1. Does the Post Office plan to extend its contract with Fujitsu for Horizon beyond March 2026? (i.e., has this extension been approved by the Post Office?)**
- 2. If the answer to question 1 is yes, then please clarify what stage negotiations are in for the extension of the contract.**
- 3. Has the Post Office already extended its contract with Fujitsu for Horizon beyond March 2026?**
- 4. If so, to what date has that contract been extended?**
- 5. And how much money will be paid to Fujitsu as part of that contract?**

Please treat all of the above questions as separate requests - thus, if an

exemption applies to one or more, do not disregard the others to which exemptions do not apply.”

We can confirm that Post Office does hold the information you have requested.

Post Office does plan to extend the contract with Fujitsu beyond March 2026. At the time of your request, an extension has been approved in principle by the Post Office Board subject to Fujitsu’s agreement.

As this is an ongoing procurement exercise and no contract is currently in place past March 2026, we do not hold any responsive information in relation to points 4 and 5 of your request.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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